**DHB Vaccination Queries - Contact List**

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| **DHB** | **Vaccination Query – General Public** |
| Northland | Vaccination Helpline   * 0800 237 829   Public Enquiry email   * [Covid.Enquiries@northlanddhb.org.nz](mailto:Covid.Enquiries@northlanddhb.org.nz)   EVA Contact   * [Delwynne.Sheppard@northlanddhb.org.nz](mailto:Delwynne.Sheppard@northlanddhb.org.nz)   (Service Manager, community clinical services - also responsible for vaccine events in Northland) |
| Auckland &  Waitemata  Counties-Manukau  (Auckland Metro) | Vaccination Helpline   * 0800 28 29 26 |
| Waikato | Email:   * [covidvaccineadmin@waikatodhb.health.nz](mailto:covidvaccineadmin@waikatodhb.health.nz) |
| Lakes | Lakes DHB Vaccination Centre (For all Tiers)   * 0800 115 117 *or email* * [covid.imms@lakesdhb.govt.nz](mailto:covid.imms@lakesdhb.govt.nz)   For providers wanting information on the programme including when they will be able to book:   * [covid.imms@lakesdhb.govt.nz](mailto:covid.imms@lakesdhb.govt.nz) |
| Bay of Plenty | * [ask.covidvax@bopdhb.govt.nz](mailto:ask.covidvax@bopdhb.govt.nz)   (We may eventually move to an 0800 number but for the time being this is the link for public inquiries.) |
| Tairawhiti | tbc |
| Hawkes Bay | General public enquiries:   * [covid19vaccination@hbdhb.govt.nz](mailto:covid19vaccination@hbdhb.govt.nz)   EVA Contact - Andrea Jopling   * [andrea.jopling@hbdhb.govt.nz](mailto:andrea.jopling@hbdhb.govt.nz) * 027458868 |
| Taranaki | * [TDHBCovid.Enquiries@tdhb.org.nz](mailto:TDHBCovid.Enquiries@tdhb.org.nz) * 0800 551 130 for EVA only (note there may be delays due to volume) |
| Mid Central | Vaccination Helpline   * 0800 634 2829 * covacc@midcentraldhb.govt.nz |
| Whanganui | Booking Contacts   * [covid19@wdhb.org.nz](mailto:covid19@wdhb.org.nz) * 0272290982 - The phone is held by an administrator (Mon to Fri at this point) who can arrange help with queries * If anyone registered enrolled nurses interested in working as vaccinator there is a link for more info: <https://tinyurl.com/nmsbt85w> |
| Wairarapa | tbc |
| Capital Coast &  Hutt Valley | [CovidVaxAdmin@ccdhb.org.nz](mailto:CovidVaxAdmin@ccdhb.org.nz) |
| Nelson-Marlborough | Nelson/Tasman Bookings   * 0800 358 4636 *or email* * [CovidImmsBookings@nbph.org.nz](mailto:CovidImmsBookings@nbph.org.nz) (ensure they include cell number and preferred location to attend a clinic in the email).   Marlborough Bookings   * 0800 268 822 *or email* * [covidresponse@marlboroughpho.org.nz](mailto:covidresponse@marlboroughpho.org.nz) (ensure they include cell number and preferred location to attend a clinic in the email)   General Covid enquiries for NMH should be sent to  [vaccineinfo@nmdhb.govt.nz](mailto:vaccineinfo@nmdhb.govt.nz)  If anyone wishes to contact NMDHB re working in the Vaccination program the contact email is:  [covidworkforce@nmdhb.govt.nz](mailto:covidworkforce@nmdhb.govt.nz) |
| Canterbury & | For individuals confirmed to be people in Tier 1, 2a and 2b and EVA:   * Email - [canvax@cdhb.health.nz](mailto:canvax@cdhb.health.nz) * Phone 0800 226 829 (0800 CAN VAX)   For providers wanting information on the programme including when they will be able to book:   * [covid.imms@cdhb.health.nz](mailto:covid.imms@cdhb.health.nz) |
| West Coast | For individuals confirmed to be people in Tier 1, 2a and 2b and 3   * Email – WCDHB Covid Vaccine Programme [covax@wcdhb.health.nz](mailto:covax@wcdhb.health.nz) * Phone 0800 492 342   **For providers wanting information on the programme including when they will be able to book:**   * Email – WCDHB Covid Vaccine Programme [covax@wcdhb.health.nz](mailto:covax@wcdhb.health.nz) * Phone 0800 492 342 |
| South Canterbury | [cmurphy@scdhb.health.nz](mailto:cmurphy@scdhb.health.nz)  *Once we have a Booking Office established we will have a help line and designated email address for enquiries* |
| Southern | Existing Bookings (change)   * 0800 829768 (HML)   *We also have a person on the phones being diverted from main switchboard to handle questions.*  General Email contact   * [covidvax@southerndhb.govt.nz](mailto:covidvax@southerndhb.govt.nz)   *there is an auto reply with information to help answer questions and a further instruction that if the contacts do not solve your issue then email:*   * [covaxadmin@southern.govt.nz](mailto:covaxadmin@southern.govt.nz)   *we are also in the process of setting up a dedicated call centre with the PHO* |