

## DHB Vaccination Queries - Contact List

DHB	Vaccination Query – General Public
Northland	<p>Vaccination Helpline</p> <ul style="list-style-type: none"> <li>0800 237 829</li> </ul> <p>Public Enquiry email</p> <ul style="list-style-type: none"> <li><a href="mailto:Covid.Enquiries@northlanddhb.org.nz">Covid.Enquiries@northlanddhb.org.nz</a></li> </ul> <p>EVA Contact</p> <ul style="list-style-type: none"> <li><a href="mailto:Delwynne.Sheppard@northlanddhb.org.nz">Delwynne.Sheppard@northlanddhb.org.nz</a></li> </ul> <p>(Service Manager, community clinical services - also responsible for vaccine events in Northland)</p>
Auckland & Waitemata Counties-Manukau (Auckland Metro)	<p>Vaccination Helpline</p> <ul style="list-style-type: none"> <li>0800 28 29 26</li> </ul>
Waikato	<p>Email:</p> <ul style="list-style-type: none"> <li><a href="mailto:covidvaccineadmin@waikatodhb.health.nz">covidvaccineadmin@waikatodhb.health.nz</a></li> </ul>
Lakes	<p>Lakes DHB Vaccination Centre (For all Tiers)</p> <ul style="list-style-type: none"> <li>0800 115 117 <i>or email</i></li> <li><a href="mailto:covid.imms@lakesdhb.govt.nz">covid.imms@lakesdhb.govt.nz</a></li> </ul> <p>For providers wanting information on the programme including when they will be able to book:</p> <ul style="list-style-type: none"> <li><a href="mailto:covid.imms@lakesdhb.govt.nz">covid.imms@lakesdhb.govt.nz</a></li> </ul>
Bay of Plenty	<ul style="list-style-type: none"> <li><a href="mailto:ask.covidvax@bopdhb.govt.nz">ask.covidvax@bopdhb.govt.nz</a></li> </ul> <p>(We may eventually move to an 0800 number but for the time being this is the link for public inquiries.)</p>
Tairāwhiti	tbc
Hawkes Bay	<p>General public enquiries:</p> <ul style="list-style-type: none"> <li><a href="mailto:covid19vaccination@hbdhb.govt.nz">covid19vaccination@hbdhb.govt.nz</a></li> </ul> <p>EVA Contact - Andrea Jopling</p> <ul style="list-style-type: none"> <li><a href="mailto:andrea.jopling@hbdhb.govt.nz">andrea.jopling@hbdhb.govt.nz</a></li> <li>027458868</li> </ul>
Taranaki	<ul style="list-style-type: none"> <li><a href="mailto:TDHBCovid.Enquiries@tdhb.org.nz">TDHBCovid.Enquiries@tdhb.org.nz</a></li> <li>0800 551 130 for EVA only (note there may be delays due to volume)</li> </ul>
Mid Central	<p>Vaccination Helpline</p> <ul style="list-style-type: none"> <li>0800 634 2829</li> <li><a href="mailto:covacc@midcentraldhb.govt.nz">covacc@midcentraldhb.govt.nz</a></li> </ul>
Whanganui	<p>Booking Contacts</p> <ul style="list-style-type: none"> <li><a href="mailto:covid19@wdhb.org.nz">covid19@wdhb.org.nz</a></li> <li>0272290982 - The phone is held by an administrator (Mon to Fri at this point) who can arrange help with queries</li> </ul> <ul style="list-style-type: none"> <li>If anyone registered enrolled nurses interested in working as vaccinator there is a link for more info: <a href="https://tinyurl.com/nmsbt85w">https://tinyurl.com/nmsbt85w</a></li> </ul>
Wairarapa	tbc
Capital Coast & Hutt Valley	<a href="mailto:CovidVaxAdmin@ccdhb.org.nz">CovidVaxAdmin@ccdhb.org.nz</a>
Nelson-Marlborough	<p>Nelson/Tasman Bookings</p> <ul style="list-style-type: none"> <li>0800 358 4636 <i>or email</i></li> <li><a href="mailto:CovidImmsBookings@nbph.org.nz">CovidImmsBookings@nbph.org.nz</a> (ensure they include cell number and preferred location to attend a clinic in the email).</li> </ul> <p>Marlborough Bookings</p> <ul style="list-style-type: none"> <li>0800 268 822 <i>or email</i></li> </ul>

	<ul style="list-style-type: none"> <li>• <a href="mailto:covidresponse@marlboroughpho.org.nz">covidresponse@marlboroughpho.org.nz</a> (ensure they include cell number and preferred location to attend a clinic in the email)</li> </ul> <p>General Covid enquiries for NMH should be sent to <a href="mailto:vaccineinfo@nmdhb.govt.nz">vaccineinfo@nmdhb.govt.nz</a></p> <p>If anyone wishes to contact NMDHB re working in the Vaccination program the contact email is: <a href="mailto:covidworkforce@nmdhb.govt.nz">covidworkforce@nmdhb.govt.nz</a></p>
Canterbury &	<p>For individuals confirmed to be people in Tier 1, 2a and 2b and EVA:</p> <ul style="list-style-type: none"> <li>• Email - <a href="mailto:canvax@cdhb.health.nz">canvax@cdhb.health.nz</a></li> <li>• Phone 0800 226 829 (0800 CAN VAX)</li> </ul> <p>For providers wanting information on the programme including when they will be able to book:</p> <ul style="list-style-type: none"> <li>• <a href="mailto:covid.imms@cdhb.health.nz">covid.imms@cdhb.health.nz</a></li> </ul>
West Coast	<p>For individuals confirmed to be people in Tier 1, 2a and 2b and 3</p> <ul style="list-style-type: none"> <li>• Email – WCDHB Covid Vaccine Programme <a href="mailto:covax@wcdhb.health.nz">covax@wcdhb.health.nz</a></li> <li>• Phone 0800 492 342</li> </ul> <p><b>For providers wanting information on the programme including when they will be able to book:</b></p> <ul style="list-style-type: none"> <li>• Email – WCDHB Covid Vaccine Programme <a href="mailto:covax@wcdhb.health.nz">covax@wcdhb.health.nz</a></li> <li>• Phone 0800 492 342</li> </ul>
South Canterbury	<p><a href="mailto:cmurphy@scdhb.health.nz">cmurphy@scdhb.health.nz</a></p> <p><i>Once we have a Booking Office established we will have a help line and designated email address for enquiries</i></p>
Southern	<p>Existing Bookings (change)</p> <ul style="list-style-type: none"> <li>• 0800 829768 (HML)</li> </ul> <p><i>We also have a person on the phones being diverted from main switchboard to handle questions.</i></p> <p>General Email contact</p> <ul style="list-style-type: none"> <li>• <a href="mailto:covidvax@southerndhb.govt.nz">covidvax@southerndhb.govt.nz</a></li> </ul> <p><i>there is an auto reply with information to help answer questions and a further instruction that if the contacts do not solve your issue then email:</i></p> <ul style="list-style-type: none"> <li>• <a href="mailto:covaxadmin@southern.govt.nz">covaxadmin@southern.govt.nz</a></li> </ul> <p><i>we are also in the process of setting up a dedicated call centre with the PHO</i></p>