

## Guidance for Residential and High-Cost Community Support Applications

The following guidance was issued by Whaikaha on 16<sup>th</sup> August 2024 following a query from NZDSN:

### **Review Panel to approve individualised rates for residential support and high-cost community packages**

1. The Ministry will establish a Review Panel to approve any new individual rates for residential care and high-cost community packages.
2. The Forensic Coordination Service will continue to manage all allocation decisions for those supported under the High and Complex Framework.
3. If the NASC determines that an Individualised rate may be required, this must be approved by the Review Panel with consideration of these operational guidelines and the service specifications before the NASC confirms the rate with the provider.
4. Decisions on community packages must be approved by the Review Panel where the package sought exceeds \$105,000.

Here's a table to show the decisions/support packages that need to be approved by the Panel, and those that don't:

Situation	Panel approval required?
<b>Residential Support</b>	
A person is already in residential support with an individualised rate, and no change is proposed to the rate	No
A person is already in residential support on a contract rate, and the rate is proposed to go up, but still be a contract rate	No
A person is going to enter residential support on a contract rate	No
A person is already in residential support on an individualised rate, and there's a review with a proposal for the individualised rate to reduce	No
A person is already in residential support on an individualised rate, and there's a review with a proposal for the individualised rate to increase	Yes
A person is already in residential support on a contract rate, and it's reviewed with a proposal to increase to an individualised rate	Yes
A person is going to enter residential support on an individualised rate	Yes
<b>Community Support Packages</b>	
A person is receiving a community support package of above \$105,000 and no change is proposed	No
A person is going to receive a new community support package of less than \$105,000	No
A person is receiving a community support package of above \$105,000 and no change is proposed	No
A person is going to receive a new community support package of less than \$105,000	No
A person is going to receive a new community support package of more than \$105,000	Yes

A person is receiving a community support package and it increases to more than \$105,000

Yes